

# Refund Policy

Dizcount payments

www.dizcount.in

## Refund policy

Dizcount.in reserves the right to charge convenience fees for certain or all recharges, as well as transaction fees based on certain completed transactions using the services. Dizcount.in further reserves the right to alter any or all fees from time to time, without notice. The User shall be completely responsible for all charges, fees, duties, taxes, and assessments arising out of the use of the services.

In the rare cases if the recharge is not successful for any reason whatsoever, the debited amount will be automatically refunded to the Original payment mode of the user. Dizcount processes all refunds automatically without any human intervention. The refunds will be credited to your original payment mode at [Dizcount.in](https://dizcount.in)

## Who will get a refund?

Dizcount will process a refund if the payment was successful and the user did not receive the recharge, in such cases Dizcount will refund the money back to the user's Dizcount original payment mode. The user can use the amount to make a new recharge.

Note: Dizcount will not be responsible for wrong recharges due to any incorrect information provided by the user. In all such cases no refund will be provided to the user.

## Not received a refund?

In many rare cases if you have not received the recharge and the refund has also not been provided to your account, you can request for a refund by contacting our customer support at [support@dizcount.in](mailto:support@dizcount.in)

